

Daikin acquires UK service company Robert Heath Heating

Brussels, 30 January 2024 – Daikin Europe N.V.’s subsidiary Daikin Air Conditioning UK Ltd. has acquired the British service company Robert Heath Heating Ltd. The deal that was signed today will strengthen Daikin’s residential heating service network in the UK. The acquisition supports Daikin’s plans to become a total solutions provider while assuring excellent customer experiences. It is Daikin’s largest investment in the UK to date.

As part of its five-year Fusion 25 strategy plan, Daikin Europe is developing its service and solution proposition in the heating, ventilation, air conditioning and refrigeration (HVAC-R) market in Europe, the Middle East and Africa.

Heat pump heating is essential in achieving society’s decarbonisation targets. As more of its heat pumps will be installed, Daikin aims to make sure that the maintenance capacity follows suit. The acquisition of Robert Heath Heating will enable Daikin to scale up maintenance services for its residential customers in the UK. This is the latest innovation by Daikin in the UK - four years ago it established a market leading Sustainable Home Centre network where homeowners can get local advice, and where new heating and plumbing installers can start their transition towards heat pumps. Where the centre doesn’t provide servicing, Robert Heath Heating’s engineers will be able to do so.

Commenting on the acquisition, Daikin UK’s managing Director, Hiroyasu Ishikawa said:

“Daikin is already the UK’s leading provider of heating and cooling in the residential, commercial and industrial markets. Daikin UK’s acquisition of Robert Heath Heating reinforces our organisation and is intended to assure after sales support capacity in view of the increasing number of customers who install our residential heat pumps. The acquisition will fuel growth and opportunities for both organisations, and ensure excellent levels of customer service and satisfaction.”

Robert Heath’s founder, Robert Heath added: “This is great news for Robert Heath Heating. Thanks to Daikin, we will be able to speed up the move towards servicing residential heat pumps. We will continue to work closely with our existing partners in the heating and social housing sectors. We are looking forward to joining the Daikin group, who share the same customer first values as we do.”



Around 450 people work for Robert Heath Heating. This will ensure that it can meet the servicing and maintenance requirements of its domestic heating customers now and in the future.

Second acquisition of Daikin the UK

On November 30th, Daikin Applied UK Ltd. announced their acquisition of Brooktherm Refrigeration Ltd. Daikin Applied UK Ltd. and Daikin Airconditioning UK Ltd. are independent companies in the UK. They both are part of the global organisation, Daikin Industries Ltd. Although not directly linked, these acquisitions are in line with Daikin's global strategy of developing its service and solution proposition in the HVAC-R market.

About Robert Heath Heating

For over 40 years, Robert Heath Heating has been delivering energy solutions and services. It has grown from a local central heating installation company to one of the UK's leading energy specialists. Around 450 people work for Robert Heath Heating across London, the South East, Midlands and North of England. Read more on www.robertheath.co.uk

About Daikin

Daikin Europe N.V.

Daikin Europe N.V. is a subsidiary of the global group Daikin Industries, and the leading provider of heating, cooling, ventilation, air purification and refrigeration (HVAC&R) technology in Europe, Middle East and Africa. Daikin designs, manufactures, and brings to market a broad portfolio of products, maintenance services as well as turnkey solutions for residential, commercial, and industrial purposes. To date Daikin Europe has over 13,700 employees across more than 57 consolidated subsidiaries. It has 14 manufacturing facilities based in Belgium, the Czech Republic, Germany, Italy, Spain, Austria, the United Kingdom, Turkey, the United Arab Emirates, and the Kingdom of Saudi Arabia. The headquarters of the Daikin Europe group are in Ostend, Belgium. The company was established in 1972, production in Europe started in 1973. Read more on www.daikin.eu.

Daikin Industries, Ltd.

Daikin Industries was founded in 1924, in Osaka, Japan. The global group employs over 96,000 people worldwide and is the market leader for heat pump and air conditioning systems, as well as air filtration. It is the only manufacturer in the world that develops and manufactures heating, ventilation, air conditioning and refrigeration equipment, as well as refrigerants in-house. The company achieved € 28.2 billion sales turnover in fiscal year 2022 (1 April 2022 – 31 March 2023). Read more on www.daikin.com.

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