I forgot my password. How can I set a new password?

If you have forgotten your password or it no longer works, you can set a new password via the link below. Follow the steps below to be able to set a new password yourself via the multifactor verification.
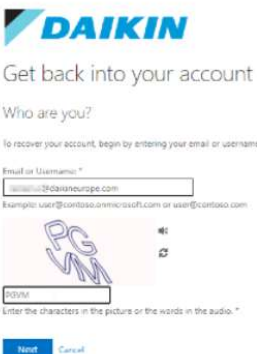
CLICK: https://dir-denv.itrp.com/p/knowledge/b6a0/how-to-reset-my-password-from-the-webbrowser

STEP 1:
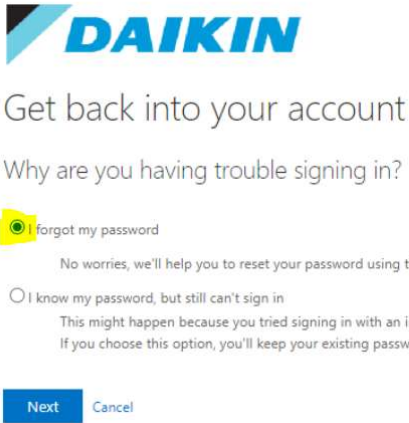
Click on the link below and enter **your Daikin email address** (not your private email address). Then also enter the characters you see in the drawing and click on next.

STEP 2: Select "I forgot my password" and click on "next".

STEP 3:

Choose the <u>verification via mobile phone</u> and select "Text my mobile phone" and click on "next". You will then receive a text message with the verification code. Enter this code and click next.

(Don't choose the 'verification via authenticator app').

STEP 4: Choose your own password, make sure it has **at least 14 characters** !!

STEP 5: