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Audience	End users and installers
Sectors	Commercial and residential
Tags	After sales service, complete support, peace of mind, connected administration
Tweet	Stand By Me: #Daikin # aftersales Service Support scheme welcomes 100,000 th customer
Version	Final
Owner	Vincent Muguet



Daikin Service Support Programme reaches major milestone

September 23, 2019

Daikin's Stand By Me (SBM) service programme reached new heights this month, with registered installations now totalling 100,000.

Stand by me, a service launched in 2016, has the aim of providing peace of mind comfort to the end user when it comes to after sales services.

Daikin's connectivity platform supports professional installers, end users and organisations such as social housing providers. The platform allows for an easy administration of multiple connected installations as well as cloud-based direct access to remote metering and monitoring.

As of September 2019, the SBM service covers 20 countries with 62,000 end users registered. The 100,000th installation was added through an Italian customer.

This landmark achievement underlines the significant impact this service has delivered to both B2C and B2B communities, providing optimum aftersales services support.

For more information on Daikin's SBM service visit <https://standbyme.daikin.eu/> or contact your local distributor.

Ends



EDITOR NOTES

About Daikin Europe N.V.

Daikin Europe N.V. is a major European producer of air conditioners, heat pumps and refrigeration equipment, with approximately 5,500 employees throughout Europe and 10 major manufacturing facilities based in Belgium, the Czech Republic, Germany, Italy, Turkey and the UK.

Globally, Daikin is renowned for its pioneering approach to product development and the unrivalled quality and versatility of its integrated solutions. With more than 90 years' experience in the design and manufacture of heating and cooling technologies, Daikin is a market leader in heat pump technology. Daikin VRV and Daikin Altherma are the most sold heat pump systems in Europe, with over 500,000 systems delivered to date.

FURTHER INFORMATION

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